

THE INTEGRATED SOLUTION TO MESSAGING AND WEB SECURITY MANAGEMENT

WHAT WE DO

MessageLabs is the world's leading provider of managed messaging and web security services. Over 19,000 organisations and 8 million end-users in over 85 countries now enjoy MessageLabs protection from viruses, spam, phishing, inappropriate web use, spyware and other business-damaging threats. Processing billions of email connections, web requests and instant messages daily, we protect, control, encrypt and archive electronic communications for our clients at low, predictable cost.

WHY WE DO IT

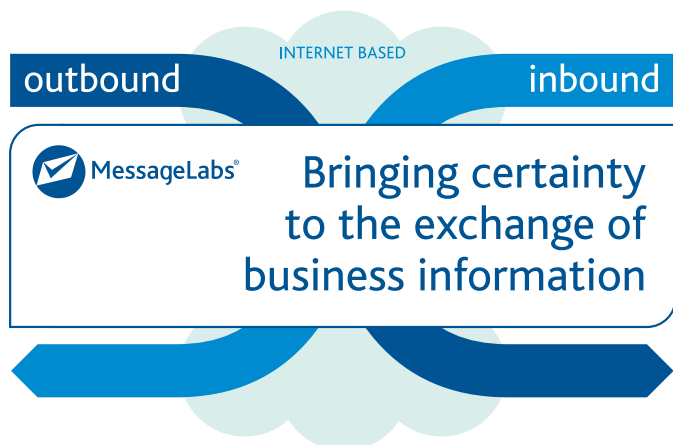
Electronic communications carry a host of threats that can harm efficiency, productivity and reputation. For instance, a single infected message or 'bad' web link could compromise your entire network. Threats are also becoming increasingly better targeted at businesses of all types and sizes. MessageLabs services are the most convenient and cost-effective way of reducing messaging and web-related risks. Because they are fully managed, they help eliminate the need for you to keep investing in in-house expertise and infrastructure.

HOW WE DO IT

Every day, MessageLabs blocks millions of threats. Deriving vital intelligence from these operations, our services function within the fabric of the Internet to maintain the integrity of all your electronic communications. Our skilled team of client service managers, engineers and support specialists ensure you can exchange business information safely, seamlessly and without interruption. Moreover, our services are easy to set up and virtually maintenance-free.

WHY WE'RE DIFFERENT

MessageLabs provides better threat protection than any other messaging and web security vendor – proven by our consistent record of stopping threats long before our competitors. We're unique in combining best-of-breed third-party offerings with our own predictive Skeptic™ technology – ensuring we maintain the most up-to-date knowledge base on Internet threats and deliver benchmark threat detection. Linking this knowledge with world-leading global infrastructure and unmatched speed in sharing data across protocols, we act effectively even as threats converge and grow in sophistication.



Client Experience – Your introduction to MessageLabs services starts with easy implementation and configuration, plus access to online tools and 24-hour support. So you enjoy total control. We also continually improve our services and client experience based on your feedback and requirements.

Global Infrastructure – Our services are hosted in state-of-the-art data centers spanning four continents. So we're fully equipped to support clients locally or globally. Our data centers are highly scalable, fully redundant and secured to the highest standards. Our global presence and infrastructure reinforce our ability to process vast numbers of communications and detect threats wherever they emerge.

24/7/365 Support – We provide direct, round-the-clock multi-lingual technical support, anywhere in the world. With around 20 patents in threat protection awarded or pending, we stand by our services and offer industry-leading Service Level Agreements (SLAs), providing the confidence you need. As well as our extensive and growing client roster, over 800 companies have chosen us as their security partner, giving us a powerful distribution and support base.

Business benefits that result from choosing MessageLabs include:

- Clean internet pipe into and out of your organisation
- Security and confidentiality of all your electronic communications and data
- Protection of your network against downtime and disruption
- Compliance with legislation and acceptable use policies
- Effective risk management and control
- Affordable, predictable cost
- Services which are easy to configure and manage

MESSAGELABS PORTFOLIO OF SERVICES

Anti-Virus	Anti-Spam	Content Control	Image Control	Email Encryption
<p>Protects your network from viruses, trojans, phishing and other damaging email-borne malware</p> <p>Utilises proactive and reactive techniques to protect against known and unknown malware</p> <p>Harnesses our proprietary Skeptic™ heuristics technology</p> <p>Includes unique link-following feature that scans for malicious URL links in emails</p> <p>Is fully configurable, with multiple actions for dealing with malware</p>	<p>Stops spam entering your network, boosting your employees' productivity and saving you money</p> <p>Deploys multi-layered, leading-edge defenses against both established and emerging spam techniques</p> <p>Incorporates our unique Skeptic™ technology</p> <p>Is completely configurable, enabling you to enforce flexible, customised policies</p>	<p>Detects and controls confidential or inappropriate email content (incoming and outgoing)</p> <p>Scans all email components, including subject, body and attachments</p> <p>Delivers exceptional functionality, flexibility and ease of use for administrators</p> <p>Enables notifications to be configured for each rule and action type</p> <p>Recognises keywords and phrases in both Western and non-Western characters</p>	<p>Prevents your staff from receiving pornographic and other unsuitable email images</p> <p>Uses highly sensitive and configurable scanning engine to scan images in emails and attachments</p> <p>Provides quick and easy administrator interface and set-up</p> <p>Includes local and global databases of image signatures</p> <p>Enables customisation of approved sender and recipient lists</p>	<p>Ensures outgoing and incoming emails can't be intercepted and read by third parties, protecting you against data loss</p> <p>Provides policy-based encryption, or can set up complete, secure email network between you and nominated organisations</p> <p>Securely protects every part of every encrypted email, including header, subject, body and attachments</p> <p>Simple to set up, easy to configure and needs minimal in-house maintenance</p>
Email Continuity	Email Archiving	Web Security Services		Enterprise Instant Messenger Service
<p>Helps email run uninterrupted, ensuring no message is lost during primary system outage</p> <p>Provides back-up email system that activates within one minute</p> <p>Gives users email access via Outlook, web browser or BlackBerry</p> <p>Automatically synchronises corporate directories, user accounts, calendars, and contacts</p> <p>Ensures rapid restoration to primary system after outage</p>	<p>Securely stores internal and external emails, meeting mailbox management, e-discovery and legal compliance needs</p> <p>Unique encryption feature ensures privacy of archived messages and attachments, even during search and retrieval</p> <p>Advanced search architecture enables rapid search and retrieval from folder within Outlook</p> <p>Quick to deploy and easy to manage, with virtually unlimited end-user mailboxes</p>	<p>Delivers continuous protection from web viruses, spyware and inappropriate web use</p> <p>Uses industry-leading signature systems to stop known malware reaching your network</p> <p>Blocks new and emerging malware threats using our Skeptic™ technology</p> <p>Stops converged threats which target web users via email</p> <p>Provides superior stability and speed, filtering web traffic with no noticeable delay</p>	<p>Monitors and controls all web content entering and leaving your network</p> <p>Performs real-time scanning of requested webpages</p> <p>Helps protect against legal liabilities arising from employees' misuse of the web</p> <p>Promotes employee productivity by automatically enforcing acceptable use policies</p> <p>Incorporates intuitive policy-building capability and provides fully configurable web control</p>	<p>Enables effective real-time communication via secure, private IM network</p> <p>Accessible from any net-connected computer worldwide</p> <p>Uses TLS encrypted communications and provides effective protection against malware and SPIM</p> <p>Intuitive and easy to use, integrating with consumer IM and collaborative tools</p> <p>Flexible and fully customisable via user-friendly administration and reporting tool</p>

NEXT STEPS

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