

# M86 MailMarshal™ SMTP MOM Management Pack

M86 MailMarshal SMTP MOM Management Pack is an optional add-on module for Microsoft Operations Manager™. It enables live and historical monitoring of events and alerts on M86 MailMarshal Servers. The M86 MailMarshal SMTP MOM Management Pack (MMP) provides specific event integration including performance counters, security alerts, critical error alerts and general system health.

## KEY BENEFITS

The M86 MailMarshal SMTP MOM Management pack is a customized set of tools, scripts and reports designed to feed specific M86 MailMarshal data to the MOM

administration console. This in turn provides the administrator with a range of important benefits:

- **High Availability and Reliability**
  - Helps to support high availability and uptime for email. MOM enables administrators to monitor the health of their M86 MailMarshal environment and proactively address issues that may indicate a threat to email availability. E.g. if disk space is running low on a M86 MailMarshal logging server or if message queue length is exceeding established norms.
- **Improved Productivity and Efficiency**
  - MOM Management Pack allows administrators to consolidate network management tasks into one application. This improves productivity by providing a single point of administration. The MOM Management Pack also allows automatic restarting of M86 MailMarshal services, improving response times.
- **Increased Knowledge & Awareness**
  - Administrators are able to see M86 MailMarshal as part of the overall network environment and gain an understanding of how operations are affected during peak demand times. Administrators are also able to observe traffic patterns and understand what is normal to the network-and what is not.

## THE BUSINESS ISSUE

Running large scale IT networks is a core task of any modern company's daily operations. Microsoft Operations Manager (MOM) is a tool that can centralize and streamline many of the tasks associated with maintaining large IT infrastructures:

MOM allows an administrator to link together monitoring information for multiple computers and set customized trigger levels for events and alerts. This means that administrators can rely on MOM to alert them to a potential issue and pull information together from many separate sources, improving efficiency and focusing the administrator's efforts on key tasks.

## THE SOLUTION

M86 MailMarshal SMTP is an email security and anti-spam solution used by more than 40% of the Global Fortune 500 Companies. Many of the world's largest companies have selected M86 MailMarshal for its extensive enterprise-class functionality, scalability and reliability. M86 MailMarshal is well suited to large, multi-server environments, distributed across wide areas. This support for large-scale IT environments complements the design and purpose of Microsoft Operations Manager.

MOM allows an IT administrator to monitor and report on many different computers in a network from a central console. It can monitor the hardware (including disk space and processor performance) as well as specific applications running on those computers.

MOM also supports the use of special Management Packs which have been create to allow customized, integrated management of third-party applications. Examples of applications with Management Packs include Active Directory, Microsoft SQL Server and Microsoft Exchange Server.

M86 MailMarshal SMTP MOM Management Pack is one such package; allowing specific monitoring of M86 MailMarshal events with Microsoft Operations Manager. The MMP supports monitoring of one or multiple M86 MailMarshal servers, enabling consolidated event management of an entire M86 MailMarshal environment.

M86 MailMarshal SMTP MOM Management Pack monitors over 30 unique M86 MailMarshal events including performance, processing, services and security events.

## LIST OF EVENTS AND ALERTS

1. Database error (Array Manager error)
2. License expired (Array Manager error)
3. License is nearing expiration (Array Manager error)
4. Failed to deploy configuration (MMController error)
5. Transaction log file error (MMController error)
6. Dynamic config reload failed (MMEngine warning)
7. MIME format error (MMEngine warning)
8. Failed to deadletter (MMEngine error)
9. Resident virus scanner found (MMEngine error)
10. External command error (MMEngine error)
11. Fatal virus scanner error (MMEngine error)
12. Message processing error (MMEngine error)
13. Message unpacking error (MMEngine error)
14. DNS error (MMReceiver warnings)
15. Dynamic config reload failed (MMReceiver warnings)
16. Relay attempt (MMReceiver warnings)
17. DNS alert raised (MMReceiver warnings)
18. Disk space alert raised (MMReceiver warnings)
19. Buffer limit exceeded (MMReceiver errors)
20. Thread cleanup error (MMReceiver errors)
21. Disk full (MMReceiver errors)
22. Possible SMTP attack (MMReceiver errors)
23. Ruleset/Rule error (MMReceiver errors)
24. Dynamic config reload failed (MMSender warnings)
25. All worker threads are busy (MMSender warnings)
26. Network transport error (MMSender warnings)
27. Protocol error (MMSender warnings)
28. Timed out waiting for external command (MMSender warnings)
29. Thread cleanup error (MMSender errors)
30. Queuing message for delivery error (MMSender errors)
31. Failed to deadletter (MMSender errors)
32. Failed to generate notification (MMSender errors)
33. Failed to open connection (MMSender errors)
34. Failed to deliver (POP3) (MMSender errors)

## LIST OF PERFORMANCE COUNTERS

1. MMEngine Messages Total / sec
2. MMEngine Bytes Total/sec
3. MMEngine Time Behind
4. MMSender Messages External / sec
5. MMSender Active Connections External
6. MMReceiver Active Sessions

## SYSTEM REQUIREMENTS

### Hardware

- Processor – 550MHz or higher Pentium-compatible or higher
- Disk Space - 5GB HDD (NTFS) or higher
- Memory - 512MB RAM or higher

### Software

- Operating System – Microsoft Windows 2000/XP Pro/2003
- MOM – Microsoft Operations Manager 2005 Service Pack 1 or later
- M86 MailMarshal – M86 MailMarshal SMTP 2006 (6.1.4.441) or later

## ABOUT M86 SECURITY

M86 Security is the global expert in real-time threat protection and the industry's leading Secure Web Gateway provider. The company's appliance, software, and Software as a Service (SaaS) solutions for Web and email security protect more than 24,000 customers and over 17 million users worldwide. M86 products use patented real-time code analysis and behavior-based malware detection technologies as well as threat intelligence from M86 Security Labs to protect networks against new and advance threats, secure confidential information, and ensure regulatory compliance. The company is based in Orange, California with international headquarters in London and development centers in California, Israel, and New Zealand.

## TRY BEFORE YOU BUY

M86 Security offers free product trials and evaluations. Simply contact us or visit [www.m86security.com/downloads](http://www.m86security.com/downloads)



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